



General Managers Report AGM 24/08/2025

Dear Members,

It is with great pleasure to present the General Manager's report for Club North Haven's for 2024/25 Financial year.

Your Club's Financial performance was strong, I am pleased to report the Club returned a positive cash flow position of \$1,199,000 whilst reporting a Profit of \$399,217. This is a great result for the Club and is credit to the entire team at Club North Haven. This positive result is very important for the Club and the Camden Haven community as we continually look to improve our facilities for our Members, Guests & Visitors. Further, as many other competitors have moved to pass on merchant fees as electronic transactions increase, your Club has continued to absorb these fees and decided against passing onto the customer, as well as avoiding any public holiday surcharges as many other hospitality venues had no other option but to pass on these increases to mitigate increasing cost of wages.

A big thank you to all the team at Club North Haven including the Board of Directors, Management and Staff, without your hard work and dedication the Club would not be in the position it is today. I am certainly very proud and lucky to lead such an incredible crew.

To the Members, the continued support and loyalty towards your Club is truly appreciated, without this support the Club would not be in the position it is today.

In September 2024 we sadly said goodbye to Head Chef Warren Thom, after 12 years at Club North Haven and 48 years as a Chef Warren got to hang up the tongs and enjoy retirement. Thank you Warren for your hard work and dedication to your role at Club North Haven, enjoy! Head Chef David Vernon has now assumed the role and is doing some great things along with the rest of the Kitchen staff.

While I'm on our wonderful staff we had several bring up milestones with their service to Club North Haven:

Green Keeper - Nathan Marsh 30 years

Accounts & Administration Manager - Sandra Stanbridge 20 years

Cellar & Maintenance - Steve Ingrey 20 years

Thank you all for the high quality of service and dedication to your role at Club North Haven!

Throughout the year we've had the pleasure of supporting various local charities and local sporting Clubs via the Club Grants scheme & donations, Chairman Terry King has listed all the beneficiaries in his report, we look forward to continuing this support for many years to come.

In October 2024 we held the 66th Riverview Carnival, this year was another success with 1800 entries! Thank you and congratulations Carnival Organiser Andy Lloyd, your professionalism and organisation of the week is second to none, to all the volunteers that help over the week that help make this such a wonderful week, thank you! To our partners/sponsors of the week, thank you! Your continued support is appreciated and makes the event such a memorable experience for all the visitors to the Camden Haven.

I would like to thank the Bowls Council members who have given up their time to help oversee the co-ordination of Bowls at Club North Haven, along with the leadership from our new Bowls Co-Ordinator Glen Dickson this has seen a successful first year of unification at Club North Haven.

In June 2025 we co-hosted the Grade 7 Open Gender State Pennant Playoffs with Club Lake Cathie for the first time, it was fantastic days of competition with Port City Bowling Club coming out victorious over Manilla Bowling Club, once again thank you to all the volunteers, umpires, staff and spectators that made for an enjoyable event. A special mention to our Greenkeeper Nathan Marsh for presenting a high-quality surface for not only the event but for the entire year of competition and to our Bowls Co-Ordinator Glen Dickson for securing the event. We have secured hosting rights for Grade 4 Open Gender State Pennant Playoffs in 2027.

During the 2024/25 year we have completed several projects, installations and improvements to the Club, these include:

- Upgrade of Ocean Dr driveway entrance
- Upgrade of Haven Waters Motel driveway entrance
- Further upgrades of bathrooms at Haven Waters Motel
- Installation of new epoxy flooring in Seagulls Restaurant
- Installation of safety assistance posts around Bowling Greens 1 & 3
- Installation of further seating around Bowling Green 3
- Upgrade of concrete near Green 2
- Installation of new Matt & Jack box
- Upgrade of furniture on the Waterview Terrace
- Installation of bench on the Waterview Terrace
- Purchase of new Energy Efficient Oven for Seagulls Restaurant
- Installation of new benches/preparation areas in Seagulls Restaurant

The Board and Management plan to continue upgrading facilities for its Members, Guests & Visitors in 2025/26, some of these plans include:

- Further upgrades to Seagulls Restaurant including kitchen equipment and dining space
- Auditorium renovation, including new Bar, Furniture, Carpet, Ceiling & Kids Area
- Improved shelter/cover for patrons when entering the Club (subject to DA approval)
- Resurfacing carpark at Haven Waters Motel

Finally, I would like to pass on my condolences to all those that have lost loved ones over the last 12 months and wish everyone good health and happiness in the year to come.

As always, I look forward to seeing you again in the Club soon,



Tim Harris
General Manager