



General Managers Report AGM 25/08/2024

Dear Members,

It is with great pleasure to present the General Manager's report of Club North Haven for 2023/24.

Firstly a big thank you to all the team at Club North Haven including the Board of Directors, Management and Staff, without your hard work and dedication the Club would not be in the position it is today.

I am pleased to report the Club returned a positive cash flow position of \$1,265,480 whilst reporting a Profit of \$628,764. This is a great result for the Club, and is credit to the entire team at Club North Haven.

To the Members, I appreciate your continued support and loyalty towards your Club, without this support the Club would not be in the position it is today.

Throughout the year we've had the pleasure of supporting various local charities and local sporting Clubs via the Club Grants scheme, Chairman Terry King has listed all the beneficiaries in his report, we look forward to continuing this support for many years to come.

In October 2023 we held the 65th Riverview Carnival, this year was no doubt the biggest on record with in excess of 1700 individual entries for the Carnival, massive thank you and congratulations Carnival Organiser Andy Lloyd, without his dedication and organisation of the week it would not run as smooth as it does, to all the volunteers that help over the week that help make this such a wonderful week, thank you!

I would like to thank the outgoing committees past and present of the NHBC & NHWBC for their continued dedication to the organisation of bowls at Club North Haven as the Club moves towards unification, and to all the volunteers that have helped the committees and continue to help, thank you!

During the 2023/24 year we have completed several projects/installations these include:

- Upgrade of the Western bathrooms
- Purchase of a new Courtesy Bus
- Works commenced to upgrade bin area
- Purchase new kiosk ordering system for the restaurant
- Upgrade of bathrooms at Haven waters Motel

The Board and Management plan to continue upgrading facilities for its Members and guests in 2024/25, some of these plans include:

- Installation of indoor kids area
- Upgrade of auditorium area
- Upgrade to Kitchen
- Upgrade to Waterview Terrace

Finally, I would like to pass on my condolences to all those that have lost loved ones over the last 12 months and wish everyone good health and happiness in the year to come.

As always, I look forward to seeing you again in the Club soon,

A handwritten signature in dark ink, appearing to read 'Tim Harris', with a stylized, cursive flourish.

Tim Harris
General Manager